

Product Anti-Counterfeiting Policy

1. Purpose

- (1) CINCON Electronics, Inc. (the “Company”) is committed to providing high-quality, safe, and reliable products while protecting customer interests, the CINCON brand, and the Company's intellectual property rights.
- (2) Counterfeit products may resemble genuine CINCON products in appearance, trademarks, markings, or packaging. However, because such products are not manufactured and controlled in accordance with CINCON's established standards for design, manufacturing, quality control, testing, packaging, labeling, storage, and transportation, they may present significant risks to product performance, safety, reliability, and traceability.
- (3) The Company therefore maintains appropriate product authenticity and supply chain management measures to reduce the risk of counterfeit products, unauthorized use of the CINCON brand, unauthorized sales, and other improper distribution practices and to protect customers and other stakeholders.

2. Our Commitments

- (1) **Genuine and Traceable Products**
The Company maintains appropriate manufacturing, quality, labeling, packaging, and shipping controls to protect product authenticity, quality, and traceability.
- (2) **Purchasing from Authorized Sources**
The Company recommends that customers purchase CINCON products directly from the Company or through CINCON-authorized distributors and sales channels to ensure reliable product origin, quality, and after-sales support.
- (3) **Prevention of Counterfeit Products**
The Company prohibits the manufacture, sale, purchase, or use of counterfeit products that improperly use CINCON trademarks, branding, product markings, or other intellectual property and takes appropriate measures to reduce the risk of counterfeit products entering its supply chain or authorized sales channels.
- (4) **Protection of Intellectual Property Rights**
The Company is committed to protecting its trademarks, product designs, technologies, markings, and other intellectual property rights and may take appropriate legal or other protective measures against unauthorized use, counterfeiting, or infringement.
- (5) **Cooperation in Anti-Counterfeiting and Enforcement Efforts**
Where appropriate, the Company will cooperate with customers, suppliers, industry organizations, competent authorities, and law enforcement agencies and provide reasonably necessary information to assist in identifying, investigating, and addressing suspected counterfeit products or intellectual property infringement.

3. Authorized Purchasing and Product Assurance

- (1) To reduce the risk of purchasing counterfeit products or products of uncertain origin, the Company recommends purchasing CINCON products through the Company's official or authorized sales channels.
- (2) For products obtained through unauthorized agents, intermediaries, independent distributors, online marketplaces, or other unauthorized sources, the Company may be unable to verify the product's origin, authenticity, storage conditions, transportation history, quality condition, or whether it has been disassembled, modified, or repackaged.
- (3) Accordingly, warranty coverage, returns, replacements, and technical support for products not purchased directly from the Company or through its authorized channels will be handled in accordance with the Company's applicable warranty terms, conditions of sale, and the circumstances of each case.

4. Identification and Handling of Suspected Counterfeit Products

Where a product is found or reasonably suspected to be counterfeit, improperly branded, incorrectly labeled, of uncertain origin, or otherwise questionable in authenticity, the Company may take appropriate measures, including:

- (1) Reviewing product model numbers, serial numbers, labels, packaging, purchasing sources, and other relevant information.
- (2) Requesting proof of purchase, transaction records, product photographs, or other information necessary for verification.
- (3) Conducting appropriate verification, analysis, or investigation of suspected counterfeit products.
- (4) Implementing appropriate risk controls, including segregation, suspension of use, or suspension of transactions, where counterfeiting or infringement is confirmed.
- (5) Notifying relevant customers, suppliers, online marketplaces, competent authorities, or law enforcement agencies where appropriate and taking necessary legal action in accordance with applicable law.

5. Supply Chain Management

- (1) The Company expects relevant suppliers and business partners to uphold principles of business integrity and product authenticity and to implement appropriate sourcing and anti-counterfeiting controls based on applicable risks.
- (2) Where a supplier is found to have provided suspected counterfeit, unauthorized, or untraceable parts, materials, or products, the Company may require the supplier to conduct an investigation, provide supporting documentation, implement corrective measures, and, depending on the severity of the matter, reassess the business relationship.

6. Continuous Improvement

- (1) The Company will continue to monitor developments relating to product counterfeiting, supply chain risks, and intellectual property protection and will periodically review its product authenticity and supply chain management measures.
- (2) Through appropriate cooperation with customers, suppliers, industry organizations, and relevant authorities, CINCON is committed to continuously reducing the risk of counterfeit products and protecting product quality, safety, reliability, and customer interests.